

# Identifying and Including IFSP Quality Indicators for Results Performance into State Monitoring Procedures and Activities

November 15, 2016

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# Plan for Our 30 Minutes

- Review 4 States' examples of tools that address monitoring quality indicators for the IFSP process – *10 minutes*
- State Team Time – *15 minutes*
- Large Group Sharing – *5 minutes*

# SSIP Review of Quality IFSP Monitoring Activities

- Revise current monitoring process to include results accountability, utilizing the ECTA framework to inform the process.
- Review the current monitoring tools, data elements, and processes to determine their applicability to monitoring for results.
- Develop a system of accountability, incentives, and sanctions that promote evidenced-based practices within a statewide provider network.

# SSIP Review of Quality IFSP Monitoring Activities, cont'd...

- Revise general supervision self-assessment tool and improvement plans to incorporate/align with program standards.
- Develop and implement a monitoring protocol to identify appropriate IFSP decisions related to outcomes and services.

# Missouri IFSP Quality Indicator Rating Scale

- Used to rate randomly selected IFSPs
- A 5-point scale, with “3” indicating compliance and “5” indicating best practice
- Identifies areas of strength and areas of concern with IFSPs
- Can provide aggregated data for measuring overall quality of IFSPs in a program/agency

# Guidance and Exemplars for Missouri IFSP Quality Indicators Rating Scale

Includes:

- Section of a sample IFSP
- Rating scale for that IFSP section
- Commentary on how the sample is exemplary
- Guidance on suggestions or tips for quality IFSPs

# Washington Local Team Self-Monitoring Tool

- Includes compliance and quality related to a number of areas including, parent rights; evaluation/assessment; family assessment; outcomes; and enhancing family capacity, services, and environments
- Ratings of Yes, No, NA, and Reviewer Comments
- State uses results to determine noncompliance and areas needing quality improvement

# Texas Record Review Tools

- Excel record review tool on *children who are in the system* and one on *children who were evaluated but did not enroll*
- Ratings of Yes, No, NA, and Reviewer Comments
- Includes compliance and quality on eligibility, outcomes, services, service delivery documentation, child progress, and changes in review IFSPs



# Texas Observation Tools

- *Observation of Evaluation* includes preparation with family, fidelity, and explanation of results to family
- *Observation of IFSP* includes team, needs, strengths, outcomes, team participation, and service planning
- *Observation of Service Delivery* includes discussion on progress and outcomes, parent engagement, routines, provider knowledge of whole child, and documentation

# Rhode Island Self-Assessment Record Review

- Annual use by locals and state verifies sample of the data
- Includes compliance and quality results for steps from evaluation through transition
- Emphasis on Routines-Based Interview and quality outcomes that are:
  - Family-owned, functional, measurable, and embedded in a routine

# Rhode Island Improving “Services Rendered” Process

- “Services Rendered” form completed including, outcomes addressed, visit description, new skills/progress, things to work on, and plans for next session
- A “Rating” form is used to review selected records from all providers (0, 1, 2, and 3)
- Ensures billing practices are correct and service delivery is aligned with Rhode Island Principles and Practices
- Supervisors and state use for monitoring focused on high users

# State Team Time III: Questions for Discussion

- What IFSP quality indicators will be the focus of your state SSIP work?
- What IFSP monitoring tools are in your state's plan for revision?
- Which of these tools can be helpful to your state's SSIP monitoring work?

# Brief Report Out

